Chapter 12 Exam – Compliance & Delivering Value

Question 1 (Question ID: 1225)

A predictive project is replacing the information system in a hospital laboratory that must keep its accreditation. Testing is complete, and the lab manager has accepted the system. The plan is to switch off the old system on Friday evening and start the new one on Monday. About 300 samples are partly through analysis at any time, and accreditation rules require a complete history for each sample. Two night-shift technicians missed training and will finish it online before their first shift on the new system. What should the project manager do NEXT?

A. Bring the night shift training forward to before the Friday switch.
B. Arrange an accreditation pre-audit for the month after go-live.
C. Plan the transfer of in-progress samples and their records to the new system.
D. Release the project team now that the lab manager has accepted the system.

Question 2 (Question ID: 1228)

After an acquisition, the parent's security director presents a stronger encryption standard at a kickoff and urges adoption. On a predictive project, the team lead has started redesigning the database to match. The standard is not in the compliance register, and two vendor contracts specify the current method. The design phase gate is in three weeks. What should the project manager do FIRST?

A. Let the redesign continue and add the standard at the phase gate review.
B. Confirm through governance whether the standard applies and assign an owner.
C. Ask both vendors to estimate how the new standard affects their contracts.
D. Pause design work until the parent company issues its full policy set.

Question 3 (Question ID: 1241)

On a predictive payroll outsourcing project, the project manager learns the vendor plans to share employee data with a subcontractor abroad. This was not described when the governance board approved the contract last month, and it may conflict with the company's privacy policy. The board meets in six weeks. The vendor calls the arrangement industry standard. What should the project manager do?

A. Rely on the governance board's earlier approval of the vendor contract.
B. Raise the possible privacy conflict with the governance board now.
C. Ask the vendor for written proof that the practice is an industry standard.
D. Add the issue to the agenda for the board's meeting in six weeks.

Question 4 (Question ID: 1243)

During a predictive project to merge a company's customer systems, the company is acquired by a competitor. Scope is unchanged and work is on schedule. The sponsor now reports to the new owner's chief information officer (CIO), whose other units use a different customer platform. The change control board has not met since the deal. What should the project manager do NEXT? (Select THREE)

A. Reassess whether the planned benefits are still valid.
B. Confirm decision rights and approvals with the sponsor and the CIO.
C. Submit a change request to move to the new owner's platform.
D. Send the CIO the current status report and project plan.
E. Review the project's constraints and risks under the new owner.

Question 5 (Question ID: 1279)

A predictive project to build a regulated food processing plant runs in four phases: site work, structure, equipment, and commissioning. The structure phase is about to close. The sponsor wants to start equipment installation right away to recover two weeks, and the regulator's inspection is not scheduled until commissioning. What should the project manager do NEXT?

A. Start installation now and hold one full compliance review at commissioning.
B. Verify the structure work's compliance at the phase gate before approving installation.
C. Start installation now and leave compliance checks for the regulator's visit.
D. Add compliance checks to the definition of done for the equipment work.